



Mail-In Repair Form

Please include the this form in the box with your MacBook, or email to repair@vancouvermac.ca before shipping. Then, ship to:

From within Canada:

Vancouver Mac Service Centre
223 W Broadway Unit 101
Vancouver, BC, V5Y 1P5

From the U.S.:

Please contact via e-mail to arrange shipping from the U.S.

Full Name:

Phone Number:

E-Mail:

Return Address:

Please describe in detail the issue or service requested.

Storage Upgrade Only: Either specify 'Erase OK' or add your login password to have your data transferred to the new SSD.

Please confirm the terms below:

1. The MacBook will be diagnosed and the service will be confirmed with you first.
2. Return shipping is complimentary with any service over \$150.
3. Payment is collected after completion using Interac e-Transfer (Canada) or through a secure online portal (U.S.).
4. Shipping damage during transit to the store is the sender's responsibility.
5. While every precaution is taken to preserve your data, liability cannot be assumed for it.