



Mail-In Repair Form

Please include the this form in the box with your MacBook, or email to repair@vancouvermac.ca before shipping. Then, ship to:

From Canada:

Vancouver Mac Service Centre
223 W Broadway Unit 101
Vancouver, BC, V5Y 1P5

From the U.S.:

Vancouver Mac Service Centre
145 Tye Dr #52380,
Point Roberts, WA 98281

Full Name:

Phone Number:

E-Mail:

Serial Number:

Return Address:

Please describe in detail the issue or service requested.

Storage Upgrade Only: Either specify 'Erase OK' or add your login password to have your data transferred to the new SSD.

Please confirm the terms below:

1. The MacBook will be diagnosed and the service will be confirmed with you first.
2. Return shipping is complimentary with any service over \$150.
3. Payment is collected after completion using Interac e-Transfer (Canada) or through a secure online portal (U.S.).
4. We are not responsible for shipping damage during transit to our address.
5. While we take every precaution to preserve your data, we cannot assume liability for it.