

# Mail-In MacBook Repair Form

Please fill out the form completely. Print and place it in the box of your shipment.

Ship the MacBook in a well-packaged parcel to the following address:

Vancouver Mac Service Centre Ltd.  
223 W Broadway Unit 101  
Vancouver, BC, V5Y 1P5  
Canada

## Customer Contact Information:

Full Name:

Phone Number:

E-Mail Address:

Return Address:

## Repair Information:

Describe in detail the issue and what you would like to have repaired:

## Please confirm the below terms:

1. The customer is responsible for any shipping damage occurring during transit before arriving at the repair store.
2. The MacBook will be diagnosed free of charge and the repair will be confirmed using contact information provided above before proceeding.
3. Return shipping will be covered for repairs over \$150.
4. Payment must be paid through E-transfer or PayPal before the item is returned.
5. Diagnosis will be done same-day and most repairs take 1 day. Repair ETA will be confirmed with the customer. Please feel free to contact us in advance to confirm.



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(604) 239-0909  
repair@vancouvermac.ca  
<https://vancouvermac.ca>